**The Grove Medical Centre**

**Patient Group Meeting Minutes – 18 March 2024**

**Present – The Grove Surgery staff - Gary Lewis & Donna Tuffs**

**Patients: Bridie Dennis, Neil Hoskin, Maria Norgate, Karen Sandford**

**Apologies: Pat Strack**

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|  | **Item** | **Status** |
|  | **Apologies**  Pat Strack is away |  |
|  | **Repeat patient Survey**  GL sent survey questions in advance for us to read ahead of the meeting. We discussed the questions and agreed on some changes to wording. |  |
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|  | **Urgent Care Update**  Likely that there will be a pilot for 12-24 months to be run by Herts Health. This will be in Hertsmere but locations and number of appointments available daily has not yet been finalised. The proposal is for it to be run from the practices with 2 rooms in Boreham Wood and 1 in Potters Bar. |  |
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|  | **MSK services**  Currently provided by Connect but will change to Circle Health from April 2024. Staff will transfer under TUPE employment law.  Patients will be referred by primary care to MSK practitioner for assessment. There will also be community-based service referral if necessary. |  |
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| **5.** | **Events**  Aberford Hall - Wellbeing event was busy, and stalls were well attended. Noise was a problem as talks were going on.  Men’s Health Event Allum Hall 27 March Who can attend to support the surgery team?  Dr Shapira and possibly Dr Chapman and Gary, Esther, and Donna.  Neil, Maria, Bridie can come along. |  |
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| **6** | **Surgery Website**  We found some sections and information needed amending and additional information would be helpful too. |  |
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|  | **AOB** |  |
| Brief discussion about patient numbers – which have decreased by around 500 in the previous two years. |  |
|  | **Next meeting** |  |
|  | Monday 13 May at the surgery  1pm meeting | Look out for minutes  And agenda |
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